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**ARGYLL AND BUTE COUNCIL**

**ENVIRONMENT, DEVELOPMENT AND  
INFRASTRUCTURE COMMITTEE**

**CUSTOMER SUPPORT SERVICES**

**2 DECEMBER 2021**

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**KEY PERFORMANCE INDICATORS FQ2 2021/22**

**DEVELOPMENT AND ECONOMIC GROWTH**

**ROADS AND INFRASTRUCTURE SERVICES**

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## **1.0 EXECUTIVE SUMMARY**

1.1

presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Executive Leadership Team (ELT).

1.2

This paper presents the Environment, Development and Infrastructure (EDI) Committee with the FQ2 2021/22 Key Performance Indicators (KPIs) for Development and Economic Growth and Roads and Infrastructure Services.

1.3

It is recommended that the EDI Committee

**KEY PERFORMANCE INDICATORS FQ2 2021/22**

**DEVELOPMENT AND ECONOMIC GROWTH**

**ROADS AND INFRASTRUCTURE SERVICES**

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**2.0 INTRODUCTION**

2.1.

presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Executive Leadership Team (ELT).

- 2.1 This paper presents the Environment, Development and Infrastructure (EDI) with the FQ2 2021/22 Key Performance Indicators (KPIs) for Development and Economic Growth and Roads and Infrastructure Services in a revised simplified format commensurate with the Covid-19 situation.

**3.0 RECOMMENDATIONS**

- 3.1 That members review and scrutinise the FQ2 2021/22 KPI Reports as presented.

**4.0 DETAIL**

- 4.1 As a consequence of Covid-19 performance has been suspended with an interim arrangement in place.
- 4.2 To ensure appropriate monitoring and scrutiny of performance management during the Council Covid-19 response and recovery the ELT have identified a Council-wide suite of 85 Success Measures detailed within the Service Plans.

From within the Service Plans some measures have been identified as Key Performance Indicators (KPIs) for 2021/22, which will be reported quarterly to the appropriate Strategic Committees.



**For further information contact:**

Jane Fowler, Head of Customer Support Services

Tel: 01546 604466

**APPENDICES**

Appendix 1 Full Suite of Council-Wide Key Performance Indicators for 2021/22

Appendix 2 Key Performance Indicators for -

Development and Economic Growth FQ2 2021/22

Roads and Infrastructure Services FQ2 2021/22